

ANIMAL CONTROL BOARD
SEMINOLE COUNTY, FLORIDA

REGULAR MEETING AGENDA

Thursday, March 20, 2014 7:00 PM

Sheriff's Office/Public Safety Building
Community Room (Room #1-152)
150 Bush Boulevard
(Seminole County Operations Center)
Sanford, Florida 32773

- I. Call to Order.
- II. Roll Call.
- III. Review Animal Control Board Attendance Policy and call for any necessary action(s).
- IV. Minutes: September 12, 2013.
- V. Public Commentary.
 - o Limited to 3 Minutes Per Speaker
 - o Speaker Request Form Required
- VI. Old Business.
 - A. Review Necessity of Statistical Reports: *Kennel Statistics (Intakes & Outcomes), Customer Contact Statistics, and Pet Data Inc. Statistics.*
 - B. Update on success of past Shelter Events.
 - C. Automatic Phone Call Tracker for SCAS Customer Statistics.
 - D. Public Service Announcements (social media, news outlets, etc.).
- VII. New Business.
 - A. Welcome new Licensed Veterinarian to the Animal Control Board, Dr. Lawrence O. Pultz, DVM of Town and Country Veterinary Clinic.
 - B. Nomination of Officers.

- C. Adopt Rules of Procedure.
- D. Upcoming Animal Services and Community Events.
- E. Future Agenda Items.

VIII. Reports.

- A. Kennel Statistics (Intakes & Outcomes).
- B. Customer Contact Statistics.
- C. Pet Data, Inc. Statistics.

IX. Confirmation of Next Meeting(s).

- o June 12, 2014
- o September 11, 2014
- o December 11, 2014

X. Adjournment.

FOR ADDITIONAL INFORMATION REGARDING THIS NOTICE, PLEASE CONTACT BOB HUNTER, ANIMAL SERVICES MANAGER, AT 407-665-5202. PERSONS WITH DISABILITIES NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE HUMAN RESOURCES DEPARTMENT ADA COORDINATOR 48 HOURS IN ADVANCE OF THE MEETING, AT 407-665-7941.

PURSUANT TO FLORIDA LAW, THE PUBLIC HAS THE RIGHT TO BE HEARD ON ALL PROPOSITIONS. PUBLIC COMMENT TIME ON PROPOSITIONS SHALL BE THREE (3) MINUTES FOR INDIVIDUALS AND SIX (6) MINUTES FOR GROUP REPRESENTATIVES. PROPER DECORUM WILL BE OBSERVED.

PERSONS ARE ADVISED THAT, IF THEY DECIDE TO APPEAL ANY DECISION MADE AT THESE MEETINGS/HEARINGS, THEY WILL NEED A RECORD OF THE PROCEEDINGS AND FOR SUCH PURPOSES, THEY MAY NEED TO INSURE THAT A VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS TO BE BASED, PER SECTION 286.0105, FLORIDA STATUTES.

PLEASE NOTE THAT WHILE MEETINGS OF THE ANIMAL CONTROL BOARD ARE SUBJECT TO THE SUNSHINE LAW AND ALL ARE WELCOME TO ATTEND, NEITHER THE FACILITY NOR, IN MANY CASES, THE MATTERS DISCUSSED BY THE BOARD ARE SUITABLE FOR YOUNG CHILDREN. WE WOULD REQUEST THAT, UNLESS YOUR CHILDREN ARE TESTIFYING BEFORE THE BOARD, THEY REMAIN EITHER AT HOME OR OUTSIDE THE HEARING ROOM, WITH APPROPRIATE ADULT SUPERVISION.

Kennel Statistics Report
Intakes from 10/01/11 to 09/30/12

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
BORN IN THE SHELTER	19	2	0	28	0	5	54
DISPOSAL REQUESTED	353	114	0	5	1292	1	1765
EUTHANASIA REQUESTED	100	193	2	0	9	1	305
FOSTER	29	17	0	143	3	4	196
OWNER SURRENDER	1102	398	12	314	115	70	2011
PROTECTIVE CUSTODY	21	70	0	0	5	3	99
QUARANTINE	115	133	0	10	42	2	302
RETURN	18	144	0	23	1	13	199
STRAY	3853	1999	7	637	1479	216	8191
FERAL	1596			42			1638
TRANSFER	1	27	0	0	2	3	33
TOTAL	5611	3097	21	1160	2948	318	13155

Kennel Statistics Report
Outcomes from 10/01/11 to 09/30/12

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	326	1015	0	366	35	201	1943
DIED	42	12	0	33	46	0	133
DISPOSAL	387	121	0	8	1318	2	1836
EUTH	4687	799	2	462	797	12	6759
FOSTER	27	21	0	210	11	5	274
LOST/ESCAPED	1	2	0	0	1	0	4
MISSING	1	0	0	0	0	0	1
RELOCATE	0	0	0	0	70	0	70
RTO	130	938	3	7	8	11	1097
TRANSFER	108	275	16	14	652	33	1098
TOTAL	5709	3183	21	1100	2938	264	13215

	CAT	DOG
TOTAL INTAKE	5611	3097
TOTAL ADOPTION	326	1015
TOTAL RECLAIMED	130	938
TOTAL EUTHANIZED	4687	799

Kennel Statistics Report
Intakes from 10/01/12 to 09/30/13

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
BORN IN THE SHELTER	8	0	0	38	0	0	46
DISPOSAL REQUESTED	387	133	0	6	1541	2	2069
EUTHANASIA REQUESTED	133	280	0	1	15	4	433
FOSTER	81	63	0	297	0	39	480
OWNER SURRENDER	1170	686	4	313	82	112	2367
PROTECTIVE CUSTODY	16	75	2	1	4	4	102
QUARANTINE	99	158	0	14	47	0	318
RETURN	32	153	0	15	0	20	220
STRAY	3370	1877	6	651	1236	174	7314
FERAL	1254	0	0	30	0	0	1284
TRANSFER	0	36	0	0	0	11	47
TOTAL	5296	3461	12	1336	2925	366	13396

Kennel Statistics Report
Outcomes from 10/01/12 to 09/30/13

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	380	1201	0	432	26	205	2244
DIED	48	11	0	23	44	6	132
DISPOSAL	407	146	0	9	1568	3	2133
EUTH	4177	872	1	475	582	9	6116
FOSTER	68	65	0	318	2	46	499
LOST/ESCAPED	1	0	0	0	0	0	1
MISSING	1	0	0	0	1	0	2
RELOCATE	0	0	0	0	59	0	59
RTO	150	859	2	1	10	7	1029
TRANSFER	144	330	9	13	641	43	1180
TOTAL	5376	3484	12	1271	2933	319	13395

	CAT	DOG
TOTAL INTAKE	5296	3461
TOTAL ADOPTION	380	1201
TOTAL RECLAIMED	150	859
TOTAL EUTHANIZED	4177	872

Kennel Statistics Report
Intakes from 10/01/13 to 02/28/14

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
BORN IN THE SHELTER	0	0	0	3	0	0	3
DISPOSAL REQUESTED	166	54	0	2	560	0	782
EUTHANASIA REQUESTED	52	93	2	0	5	0	152
FOSTER	35	22	0	106	0	15	178
OWNER SURRENDER	407	174	0	118	30	11	740
PROTECTIVE CUSTODY	2	26	0	1	0	2	31
QUARANTINE	43	53	0	1	6	0	103
RETURN	11	75	0	4	0	2	92
STRAY	1003	755	1	130	300	55	2244
FERAL	459	0	0	8	0	0	467
TRANSFER	0	0	0	0	0	0	0
TOTAL	1719	1252	3	365	901	85	4325

Kennel Statistics Report
Outcomes from 10/01/13 to 02/28/14

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	170	441	0	160	7	45	823
DIED	34	3	0	27	15	0	79
DISPOSAL	177	56	0	2	572	0	807
EUTH	1315	286	2	107	140	0	1850
FOSTER	35	18	0	74	0	10	137
LOST/ESCAPED	3	1	0	0	0	0	4
MISSING	1	0	0	0	0	0	1
RELOCATE	0	0	0	0	36	0	36
RTO	48	378	0	0	4	9	439
TRANSFER	12	111	1	9	127	12	272
TOTAL	1795	1294	3	379	901	76	4448

	CAT	DOG
TOTAL INTAKE	1719	1252
TOTAL ADOPTION	170	441
TOTAL RECLAIMED	48	378
TOTAL EUTHANIZED	1315	286

SEMINOLE COUNTY ANIMAL SERVICES CUSTOMER CONTACTS
FY11/12

	FRONT DESK			DISPATCH	GRAND TOTAL
	LOBBY	PHONE	SUB TOTAL		
OCT	1,488	1,325	2,813	2,232	5,045
NOV	1,810	1,691	3,501	2,467	5,968
DEC	1,528	1,483	3,011	2,068	5,079
JAN	1,411	1,152	2,563	2,020	4,583
FEB	1,385	1,057	2,442	2,300	4,742
MAR	1,828	1,784	3,612	3,052	6,664
APR	1,771	1,676	3,447	2,481	5,928
MAY	2,073	1,871	3,944	3,320	7,264
JUN	1,673	1,571	3,244	2,402	5,646
JUL	1,151	957	2,108	2,311	4,419
AUG	1,311	928	2,239	2,919	5,158
SEP	1,418	1,299	2,717	2,368	5,085
TOTAL	18,847	16,794	35,641	29,940	65,581

SEMINOLE COUNTY ANIMAL SERVICES CUSTOMER CONTACTS
FY12/13

	FRONT DESK			DISPATCH	GRAND TOTAL
	LOBBY	PHONE	SUB TOTAL		
OCT	1,591	1,502	3,093	2,438	5,531
NOV	1,765	1,736	3,501	2,696	6,197
DEC	1,401	1,267	2,668	1,804	4,472
JAN	1,813	1,619	3,432	2,299	5,731
FEB	1,565	1,234	2,799	1,692	4,491
MAR	1,164	1,023	2,187	2,340	4,527
APR	1,485	1,285	2,770	2,476	5,246
MAY	1,799	1,462	3,261	3,017	6,278
JUN	1,585	1,090	2,675	2,183	4,858
JUL	2,164	989	3,153	2,158	5,311
AUG	2,719	1,144	3,863	2,929	6,792
SEP	1,922	1,076	2,998	2,113	5,111
TOTAL	20,973	15,427	36,400	28,145	64,545

SEMINOLE COUNTY ANIMAL SERVICES CUSTOMER CONTACTS
FY12/13

	FRONT DESK			DISPATCH	GRAND TOTAL
	LOBBY	PHONE	SUB TOTAL		
OCT	1,591	1,502	3,093	2,438	5,531
NOV	1,765	1,736	3,501	2,696	6,197
DEC	1,401	1,267	2,668	1,804	4,472
JAN	1,813	1,619	3,432	2,299	5,731
FEB	1,565	1,234	2,799	1,692	4,491
SUBTOTAL	8,135	7,358	15,493	10,929	26,422
MAR	1,164	1,023	2,187	2,340	4,527
APR	1,485	1,285	2,770	2,476	5,246
MAY	1,799	1,462	3,261	3,017	6,278
JUN	1,585	1,090	2,675	2,183	4,858
JUL	2,164	989	3,153	2,158	5,311
AUG	2,719	1,144	3,863	2,929	6,792
SEP	1,922	1,076	2,998	2,113	5,111
TOTAL	20,973	15,427	36,400	28,145	64,545

SEMINOLE COUNTY ANIMAL SERVICES CUSTOMER CONTACTS
FY13/14

	FRONT DESK			DISPATCH	GRAND TOTAL
	LOBBY	PHONE	SUB TOTAL		
OCT	1,557	834	2,391	2,114	4,505
NOV	1,600	797	2,397	2,371	4,768
DEC	1,304	728	2,032	1,664	3,696
JAN	1,846	975	2,821	2,267	5,088
FEB	1,697	915	2,612	1,786	4,398
MAR					
APR					
MAY					
JUN					
JUL					
AUG					
SEP					
TOTAL	8,004	4,249	12,253	10,202	22,455

FISCAL YEAR 11 - 12 CUMULATIVE

Collections

PetData

Oct	\$	12,275.50
Nov	\$	9,745.50
Dec	\$	9,626.50
Jan	\$	13,875.50
Feb	\$	10,989.50
Mar	\$	14,347.50
Apr	\$	14,288.00
May	\$	12,289.00
Jun	\$	12,332.50
Jul	\$	12,811.00
Aug	\$	12,794.00
Sept	\$	10,067.00
Total	\$	145,441.50

Animal Services

Oct	\$	3,983.00
Nov	\$	3,253.00
Dec	\$	3,918.00
Jan	\$	4,710.00
Feb	\$	4,930.00
Mar	\$	5,878.00
Apr	\$	4,685.00
May	\$	5,143.00
Jun	\$	4,271.00
Jul	\$	4,699.00
Aug	\$	4,528.00
Sept	\$	3,407.00
Total	\$	53,405.00

Total Collections \$ 198,846.50

Disbursements

PetData

Oct	\$	8,435.15
Nov	\$	7,014.75
Dec	\$	7,133.50
Jan	\$	9,635.40
Feb	\$	8,189.35
Mar	\$	10,493.55
Apr	\$	9,753.15
May	\$	9,317.15
Jun	\$	8,860.95
Jul	\$	9,222.65
Aug	\$	9,222.95
Sept	\$	7,280.85
Total	\$	104,559.40

Animal Services

Oct	\$	7,823.35
Nov	\$	5,983.75
Dec	\$	6,411.00
Jan	\$	8,950.10
Feb	\$	7,730.15
Mar	\$	9,731.95
Apr	\$	9,219.85
May	\$	8,114.85
Jun	\$	7,742.55
Jul	\$	8,287.35
Aug	\$	8,099.05
Sept	\$	6,193.15
Total	\$	94,287.10

Total Disbursements \$ 198,846.50

PET DATA CONTRACT
FY11/12

Fees owed to PetData

of new licenses

Oct	2,311
Nov	1,915
Dec	1,950
Jan	2,636
Feb	2,239
Mar	2,867
Apr	2,671
May	2,551
Jun	2,423
Jul	2,521
Aug	2,523
Sept	1,989
Total	28,596

Fee per new license	\$	3.65
Total	\$	104,375.40

of replacement licenses

Oct	0
Nov	1
Dec	2
Jan	1
Feb	0
Mar	0
Apr	2
May	0
Jun	0
Jul	2
Aug	1
Sept	0
Total	9

Fee per license	\$	2.00
Total	\$	18.00

Returned check(s), etc.

Oct	\$	-
Nov	\$	23.00
Dec	\$	12.00
Jan	\$	12.00
Feb	\$	17.00
Mar	\$	29.00
Apr	\$	-
May	\$	6.00
Jun	\$	17.00
Jul	\$	17.00
Aug	\$	12.00
Sept	\$	21.00
Total	\$	166.00

New license fees	\$	104,375.40
Replacement license fees	\$	18.00
Returned check(s), etc.	\$	166.00
Total owed to PetData	\$	104,559.40

PET DATA CONTRACT
FY11/12

Fees owed to Animal Services

Fees collected by Animal Services

Oct	\$	3,983.00
Nov	\$	3,253.00
Dec	\$	3,918.00
Jan	\$	4,710.00
Feb	\$	4,930.00
Mar	\$	5,878.00
Apr	\$	4,685.00
May	\$	5,143.00
Jun	\$	4,271.00
Jul	\$	4,699.00
Aug	\$	4,528.00
Sept	\$	3,407.00
Total	\$	53,405.00

Total collected by Animal Services	\$	53,405.00
Total remitted by PetData	\$	40,882.10
Total fees owed to Animal Services	\$	94,287.10

Animal Services Disbursement

General fund

Oct	\$	6,952.85
Nov	\$	5,509.25
Dec	\$	5,788.50
Jan	\$	7,906.60
Feb	\$	6,956.65
Mar	\$	8,805.45
Apr	\$	8,311.85
May	\$	7,405.85
Jun	\$	7,049.05
Jul	\$	7,562.35
Aug	\$	7,282.05
Sept	\$	5,758.15
Total	\$	85,288.60

Total general fund disbursement	\$	85,288.60
Total trust fund disbursement	\$	8,998.50
Total Animal Services disbursement	\$	94,287.10

Fees remitted by PetData

Oct	\$	3,840.35
Nov	\$	2,730.75
Dec	\$	2,493.00
Jan	\$	4,240.10
Feb	\$	2,800.15
Mar	\$	3,853.95
Apr	\$	4,534.85
May	\$	2,971.85
Jun	\$	3,471.55
Jul	\$	3,588.35
Aug	\$	3,571.05
Sept	\$	2,786.15
Total	\$	40,882.10

Trust fund

Oct	\$	870.50
Nov	\$	474.50
Dec	\$	622.50
Jan	\$	1,043.50
Feb	\$	773.50
Mar	\$	926.50
Apr	\$	908.00
May	\$	709.00
Jun	\$	693.50
Jul	\$	725.00
Aug	\$	817.00
Sept	\$	435.00
Total	\$	8,998.50

FISCAL YEAR 12 - 13 CUMULATIVE

Collections

PetData

Oct	\$	11,258.50
Nov	\$	9,609.50
Dec	\$	9,837.00
Jan	\$	12,819.00
Feb	\$	11,350.50
Mar	\$	12,136.50
Apr	\$	13,090.50
May	\$	11,491.00
Jun	\$	12,012.00
Jul	\$	14,081.50
Aug	\$	12,239.00
Sept	\$	10,018.00
Total	\$	139,943.00

Animal Services

Oct	\$	4,774.00
Nov	\$	3,255.00
Dec	\$	3,919.00
Jan	\$	4,458.00
Feb	\$	4,264.00
Mar	\$	5,305.00
Apr	\$	4,842.00
May	\$	4,643.00
Jun	\$	4,780.00
Jul	\$	4,997.00
Aug	\$	4,354.00
Sept	\$	3,834.00
Total	\$	53,425.00

Total Collections \$ 193,368.00

Disbursements

PetData

Oct	\$	8,457.05
Nov	\$	6,729.35
Dec	\$	7,117.50
Jan	\$	8,937.90
Feb	\$	8,037.00
Mar	\$	8,915.30
Apr	\$	9,588.60
May	\$	8,674.45
Jun	\$	9,092.20
Jul	\$	9,947.65
Aug	\$	8,796.50
Sept	\$	7,457.30
Total	\$	101,750.80

Animal Services

Oct	\$	7,575.45
Nov	\$	6,135.15
Dec	\$	6,638.50
Jan	\$	8,339.10
Feb	\$	7,577.50
Mar	\$	8,526.20
Apr	\$	8,343.90
May	\$	7,459.55
Jun	\$	7,699.80
Jul	\$	9,130.85
Aug	\$	7,749.50
Sept	\$	11,291.30
Total	\$	96,466.80

Total Disbursements \$ 198,217.60

PET DATA CONTRACT
FY12/13

Fees owed to PetData

of new licenses

Oct	2,317
Nov	1,839
Dec	1,950
Jan	2,446
Feb	2,200
Mar	2,442
Apr	2,624
May	2,373
Jun	2,488
Jul	2,721
Aug	2,410
Sept	2,042
Total	27,852

Fee per new license	\$	3.65
Total	\$	101,659.80

of replacement licenses

Oct	0
Nov	3
Dec	0
Jan	2
Feb	1
Mar	1
Apr	0
May	1
Jun	0
Jul	2
Aug	0
Sept	2
Total	12

Fee per license	\$	2.00
Total	\$	24.00

Returned check(s), etc.

Oct	\$	-
Nov	\$	11.00
Dec	\$	-
Jan	\$	6.00
Feb	\$	5.00
Mar	\$	-
Apr	\$	11.00
May	\$	11.00
Jun	\$	11.00
Jul	\$	12.00
Aug	\$	-
Sept	\$	-
Total	\$	67.00

New license fees	\$	101,659.80
Replacement license fees	\$	24.00
Returned check(s), etc.	\$	67.00
Total owed to PetData	\$	101,750.80

Fees owed to Animal Services

Fees collected by Animal Services

Oct	\$	4,774.00
Nov	\$	3,255.00
Dec	\$	3,919.00
Jan	\$	4,458.00
Feb	\$	4,264.00
Mar	\$	5,305.00
Apr	\$	4,842.00
May	\$	4,643.00
Jun	\$	4,780.00
Jul	\$	4,997.00
Aug	\$	4,354.00
Sept	\$	3,834.00
Total	\$	53,425.00

Total collected by Animal Services	\$	53,425.00
Total remitted by PetData	\$	43,041.80
Total fees owed to Animal Services	\$	96,466.80

Animal Services Disbursement

General fund

Oct	\$	6,947.95
Nov	\$	5,587.65
Dec	\$	5,991.50
Jan	\$	7,348.10
Feb	\$	6,812.00
Mar	\$	7,802.70
Apr	\$	7,291.40
May	\$	6,753.55
Jun	\$	6,939.80
Jul	\$	8,050.35
Aug	\$	6,987.50
Sept	\$	10,794.30
Total	\$	87,306.80

Total general fund disbursement	\$	87,306.80
Total trust fund disbursement	\$	9,160.00
Total Animal Services disbursement	\$	96,466.80

Fees remitted by PetData

Oct	\$	2,801.45
Nov	\$	2,880.15
Dec	\$	2,719.50
Jan	\$	3,881.10
Feb	\$	3,313.50
Mar	\$	3,221.20
Apr	\$	3,501.90
May	\$	2,816.55
Jun	\$	2,919.80
Jul	\$	4,133.85
Aug	\$	3,395.50
Sept	\$	7,457.30
Total	\$	43,041.80

Trust fund

Oct	\$	627.50
Nov	\$	547.50
Dec	\$	647.00
Jan	\$	991.00
Feb	\$	765.50
Mar	\$	723.50
Apr	\$	1,052.50
May	\$	706.00
Jun	\$	760.00
Jul	\$	1,080.50
Aug	\$	762.00
Sept	\$	497.00
Total	\$	9,160.00

FISCAL YEAR 13 - 14 CUMULATIVE

Collections

PetData

Oct	\$	11,572.50
Nov	\$	8,416.00
Dec	\$	11,158.50
Jan	\$	11,496.50
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	42,643.50

Animal Services

Oct	\$	3,618.00
Nov	\$	3,549.00
Dec	\$	3,819.00
Jan	\$	3,824.00
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	14,810.00

Total Collections \$ 57,453.50

Disbursements

PetData

Oct	\$	7,915.20
Nov	\$	6,470.85
Dec	\$	7,668.65
Jan	\$	8,036.70
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	30,091.40

Animal Services

Oct	\$	7,263.30
Nov	\$	5,494.15
Dec	\$	7,308.85
Jan	\$	7,283.80
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	27,350.10

Total Disbursements \$ 57,441.50

PET DATA CONTRACT
FY13/14

Fees owed to PetData

of new licenses

Oct	2,168
Nov	1,769
Dec	2,101
Jan	2,198
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sept	0
Total	8,236

Fee per new license	\$ 3.65
Total	\$ 30,061.40

of replacement licenses

Oct	1
Nov	1
Dec	0
Jan	1
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sept	0
Total	3

Fee per license	\$ 2.00
Total	\$ 6.00

Returned check(s), etc.

Oct	\$ -
Nov	\$ 12.00
Dec	\$ -
Jan	\$ 12.00
Feb	\$ -
Mar	\$ -
Apr	\$ -
May	\$ -
Jun	\$ -
Jul	\$ -
Aug	\$ -
Sept	\$ -
Total	\$ 24.00

New license fees	\$ 30,061.40
Replacement license fees	\$ 6.00
Returned check(s), etc.	\$ 24.00
Total owed to PetData	\$ 30,091.40

Fees owed to Animal Services

Fees collected by Animal Services

Oct	\$	3,618.00
Nov	\$	3,549.00
Dec	\$	3,819.00
Jan	\$	3,824.00
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	14,810.00

Total collected by Animal Services	\$	14,810.00
Total remitted by PetData	\$	12,540.10
Total fees owed to Animal Services	\$	27,350.10

Fees remitted by PetData

Oct	\$	3,645.30
Nov	\$	1,945.15
Dec	\$	3,489.85
Jan	\$	3,459.80
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	12,540.10

Animal Services Disbursement

General fund

Oct	\$	6,200.80
Nov	\$	4,967.15
Dec	\$	6,435.35
Jan	\$	6,588.30
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	24,191.60

Total general fund disbursement	\$	24,191.60
Total trust fund disbursement	\$	3,158.50
Total Animal Services disbursement	\$	27,350.10

Trust fund

Oct	\$	1,062.50
Nov	\$	527.00
Dec	\$	873.50
Jan	\$	695.50
Feb	\$	-
Mar	\$	-
Apr	\$	-
May	\$	-
Jun	\$	-
Jul	\$	-
Aug	\$	-
Sept	\$	-
Total	\$	3,158.50



ANIMAL LICENSING
MADE EASY

Seminole County, FL
Animal Licensing
3rd Quarter 2013 &
Fiscal Year 2012-2013



3rd Quarter Customer Service

455 Total Calls

1,266 Minutes on Phone

172 Emails

1,762 Web Hits

3rd Quarter Mailings

5,157 New Tags

6,523 Renewals

3,111 Past Due Renewals

6,287 Billing Notices

8,272 2nd Billing Notices

574 Exception Letters

FY 2012-2013 Licensing

27,852 Total Licenses Sold

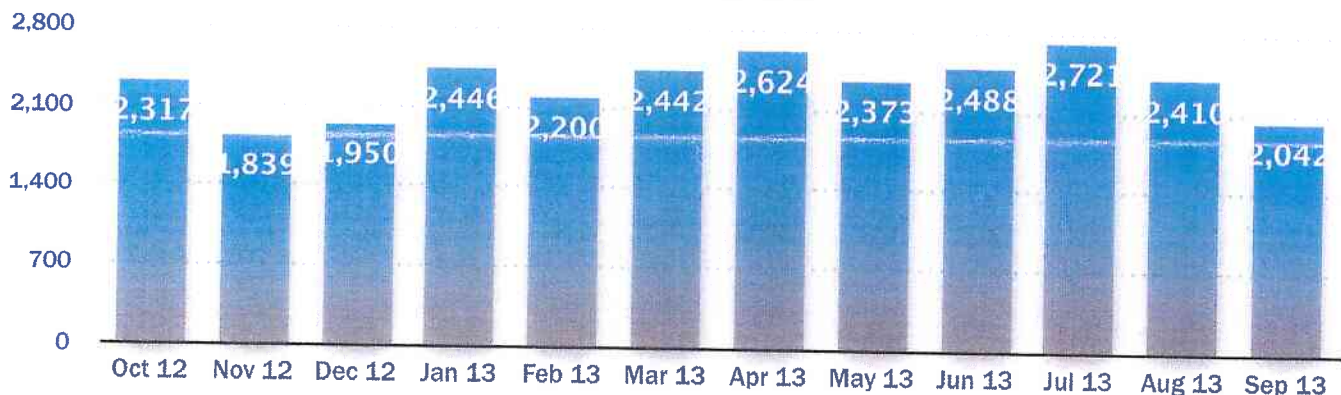
\$193,284 Revenue Collected

3,600 Licenses Sold Online

\$30,149 Online Sales

\$9,160 Donations

Licenses Sold



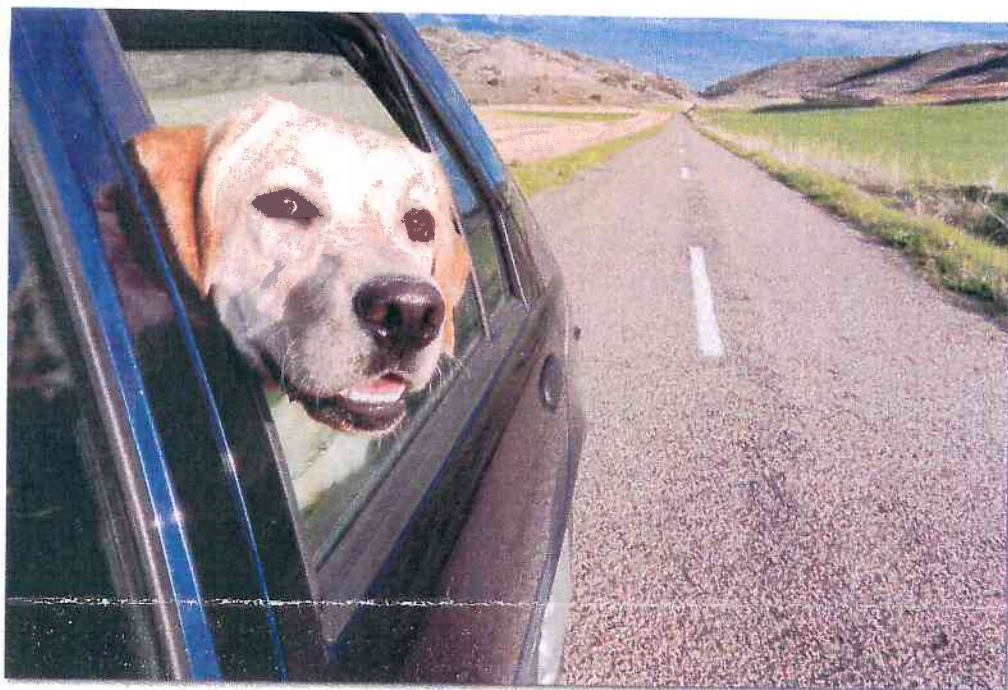
PetData News

- ◆ PetData welcomes new clients: City and County of Denver, Colorado; Fort Pierce, Florida and Village of Waunakee, Wisconsin!
- ◆ PetData exhibited at several conferences during third quarter, including ICMA in Boston, MA; the National Animal Control Association in Atlanta, GA and League of California Cities in Sacramento, CA. More than 3,000 people had a chance to stop by PetData's booth to say hello!
- ◆ Remember to contact us as soon as possible if you are considering any license fee changes in 2014 so we can prepare and update your account.



ANIMAL LICENSING
MADE EASY

Seminole County, Florida
Animal Licensing
2nd Quarter, 2013



Customer Service

429 Total Calls
1,077 Minutes on Phone
150 Emails
1,720 Web Hits

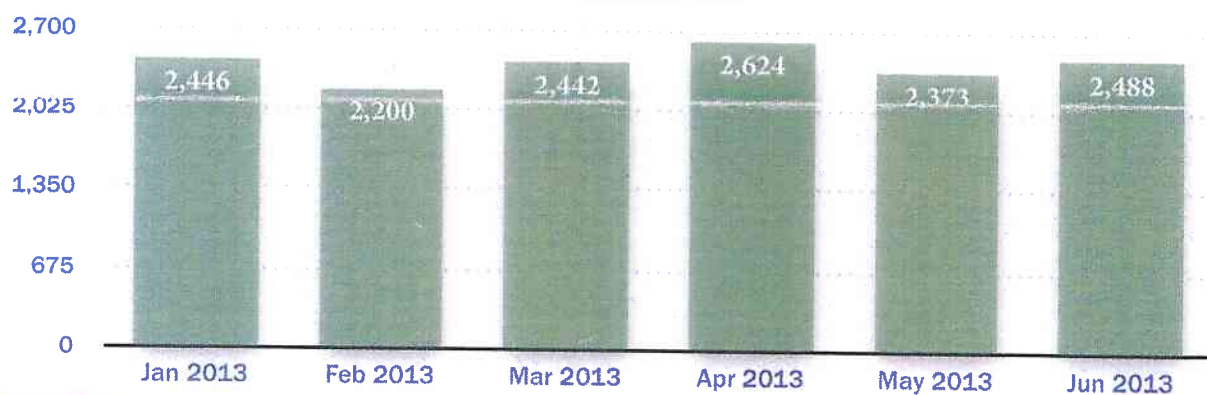
Mailings - 32,809 Total

5,769 Tags
7,117 Renewals
3,589 Past Due Renewals
9,254 Billing Notices
6,347 2nd Billing Notices
733 Exception Letters

Licenses & Revenue

7,485 Total Licenses Sold
14,573 Licenses Year To Date
\$50,847.50 Revenue Collected
\$101,180.50 Revenue Year To Date
974 Licenses Sold Online
\$8,109.50 Online Sales

Licenses Sold



PetData News

- ◆ PetData welcomes new clients: Foothills Animal Shelter in Jefferson County, Colorado; City of Baltimore, Maryland and Lake County, Florida!
- ◆ As of June 2013, PetData has surpassed 6 million licenses processed in its history.
- ◆ PetData exhibited at 9 conferences during second quarter, including Transforming Local Government, HSUS Expo, and the National Association of Counties. Look for us at the National Animal Control Association conference in Atlanta where we'll be speaking on animal licensing.
- ◆ Remember to contact us if you are considering any license fee changes so we can prepare.